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- Refresh button: Refresh the cam era index.
- 2. Add: Add a camera to the APP.
- 3. Switch: Switch between AP and SP model configurations,
- 4. Live Feed: Press to view feed.
- 5. Device status: Indicates whether the device is online or offline.
- 6. Delete: Delete a device from cameras index.
- 7. Modify button: Modify the camera's name and password.
- 8. Record: Press to view recording.
- 9. Setting: Modify the camera's network, alarm, record and date settings.
- 10. Camera: Show the entire cameras index.
- 11. AP Series: Check the alarm event logs, screen shot history, and recorded video on your AP Series device.
- 12. SP Series: Check the alarm event logs, screen shot history, and recorded video on your AP Series device.
- 13. About :See up to date application version information.

3.4 Live Feed Key



Trouble shooting:

- If the IP camera can't be found in step 4-2, please make sure you have done step 3-3 to insert a pin to reset the IP camera and wait for 30 seconds.
- If you experience inconsistent signal, it could be due to 1) too many devices sharing the same internet network. Or 2) the IP camera is too far from the router if using WI-FI connection.
- If you fail to setup the WI-FI network in step 4-6, please make sure your phone is not connecting to a 5G WI-FI signal. You can resolve this issue by 1) reconnecting to a non-5G WI-FI signal on your phone or 2) skip this step and setup the WI-FI by going through the steps under "setting" > "Network Setting" on the app.
- If you want to reconnect the IP camera to a different internet network after you successfully completed step 1 to 4, please remove the IP camera from your app and go through step 3 to 4.
- there is not special characters in the wifi password such as !@#\$%^&*()_+. If it does, please change the wifi password before continuing on this step.
- For any other quality and setup issue, it is recommended you insert a pin (untill you hear a cashier sound) to reset the IP camera.

FAQ

Q1. When adding the SP series cameras on APP, it shows "Invalid ID".

Keys: Choose the "SP" from "AP/SP" first when adding the new camera.

Q2. The Micro SD card didn't work.

Keys: Before using Micro SD card recording, you need to format the SD card Format Guide: Launch APCam App->Add camera-> Setting-> Storage Setting (only work when the SD card plug in)--> Format the SD card.

For more information, please visitwww.videoipcamera.cn